



**Kaytown Shoes Mackay Store Manager  
Mary Rose Stevens**

### **KEEPING AN EXPERIENCED FOOT IN THE DOOR- Kaytown Shoes**

Christine Plant is General Manager of Kaytown Shoes, a shoe retail chain with six outlets around Central and North Queensland.

Kaytown Shoes employs 32 people and around half of these employees are mature-age.

“It’s not that we seek out to employ older people,” said Christine.

“People just fall into the job – who we feel is right for the job – but we do find mature people to be reliable.”

Some staff members have been with Kaytown Shoes for many years, even starting when they left school.

Mary Rose Stevens manages the Mackay store and has been with the company for nearly 30 years.

“I’m happy in my job so why change,” said Mary Rose. “I enjoy meeting people and Kaytown is a good employer – I can get involved and am left to do my job.

“They’re confident with the way I manage the store and give me enough rope in terms of advertising and even selecting stock.”

Christine said Mary Rose is one of Kaytown Shoes’ best employees who is very innovative and creative with store presentation.

“Mary Rose has a bright personality, is great with people and full of ideas,” said Christine.

Mary Rose supervises three other staff who also are mature-age and her experience brings positive feedback from customers.

“As a mature person I think I am more respectful of customers,” she said.

“I also have a lot of knowledge and experience which I pass on to the customer and other staff members.”

When it comes to retirement, Mary Rose said she has no plans of bowing out just yet.

“I’ll keep doing this until my body tells me to stop,” she said.